



Southwest Idaho

Long Arm Mechanics

2023



Long Arm Mechanics

Levon Arnold, Owner

Garden City, ID

Started: 2016

longarmmechanics.com



Levon Arnold's path to success began with a strong foundation in technical training. After honing his skills through advanced programs and industry experience, he embarked on his entrepreneurial journey in 2016 by founding Long Arm Mechanics.

Starting with a fleet of construction vehicles, Levon built a loyal clientele while continuously acquiring certifications and developing a streamlined workflow. This dedication led to the official launch of Long Arm Mechanics in 2016, followed by the establishment of Boise Auto Salon, a full-service detailing business.

Levon's commitment to business acumen extended beyond technical expertise. He actively pursued SCORE mentorship and secured an SBA loan to equip his shop. In 2018, joining the SBA Emerging Leaders program (now THRIVE) and partnering with the SBDC proved invaluable during periods of rapid expansion. With their guidance, Long Arm Mechanics navigated challenges like staff tripling, a 63% sales increase, and unexpected personal setbacks.

Levon's dedication extends beyond his business. He served as a Garden City Chamber of Commerce board member, culminating in his presidency in 2023. Additionally, he founded Green Light Outreach (GLO), a 501(c)3 non-profit providing affordable car repairs to those facing transitional or housing insecurity. GLO has seen a remarkable 60% annual growth and continues to seek funding to expand its reach.

At the heart of Long Arm Mechanics lies a commitment to exceptional service. The team prioritizes transparency, providing an average of 40 pictures per vehicle, clear estimates, and a 3-year, 36,000-mile warranty. This dedication has earned numerous accolades, including Best of Boise's Best Auto Repair (2017), Synchrony Pillars Award (2019), Ratchet and Wrench Best Workplace (2022), and the prestigious BBB Torch award for ethics (2023).

Levon's story is a testament to the power of hard work, dedication, and a commitment to community. As Long Arm Mechanics continues to thrive, Levon remains focused on leveraging technology to further enhance his unique business model and ensure the continued delivery of exceptional service to the Treasure Valley community.

